

## VPApps Support/Implementation Specialist

### Description:

A VPApps Support/Implementation Specialist will perform a variety of roles in support of VPApps Clients and products. This will include activities such as product installation, implementation, training and support. Also, based on interest and/or skill sets, the work may include light involvement in Microsoft PowerBI, SSRS Reports and basic Microsoft SQL.

### Core Duties:

- Participate in multiple concurrent activities including:
  - Pre-sales activities - Evaluating customer processes and data.
  - Installation – Installing software using well defined processes and tools.
  - Implementation – Setting system parameters and options based on customer needs.
  - Training – Training customers on VPApps Products.
  - Customer Support – Responding to customer questions/issues via phone and email.
- Based on skill set duties may also include:
  - PowerBI dashboard and report development and/or customization.
  - Running SQL scripts and processes as a part of the support process.
- Provide clear communication regarding projects, issues, and schedules to staff and partners.

### Requirements:

- Bachelor's degree in business, accounting, construction management, or computer science or relevant work experience.
- Experience implementing, using and/or administering Viewpoint Vista Software.
- Understanding of construction business and accounting processes.
- Excellent verbal and written communication skills.
- Must have the ability to work independently and as part of a team.
- Must possess the ability to maintain a high level of energy and creativity.
- Preferred – Experience with SSRS Reports and PowerBI.
- Preferred – Familiarity with database programming using SQL or willingness to learn the basics.

### Location:

VPApps is a virtual company and employees work from their own home office. VPApps provides employees with the required tools for their role (Computer, monitor, etc.). The VPApps team is centered around Portland, OR. Prefer all candidates be in the Pacific or Mountain Time zone.

### Compensation:

This is a full-time salaried position. Starting salary is dependent on the candidate's qualifications and experience.

### About Us:

VPApps is a provider of software solutions to the construction industry, focusing on Vista™ by Viewpoint customers. VPApps offers several products including WIPanalytics™, BIDanalytics™, SECURITYmanager™, and vpPROJECTIONS™. For more information visit [www.vpapps.com](http://www.vpapps.com).

### To Apply:

Please e-mail cover letter and resume to: [cs@vpapps.com](mailto:cs@vpapps.com)